



Frequently Asked Questions

What is not allowed?

Please no artificial petals and no confetti, including biodegradable confetti. Damage deposit will be lost if confetti is used/thrown.

- Please no guns, and no four-wheeling.
- Fireworks are not allowed by Shelby County, but we have found a great alternative in "Cold Fireworks" (731) 394-9372
- Dogs are allowed outside during your Engagement Photos, but please no dogs inside the venue. Animals may also be in the wedding ceremony.

What SG needs to know

- What time will you arrive?
- Guest count & Time of ceremony. (As soon as you know it.)
- Please also let us know if you would like the pond fountain to be on or off during your ceremony. (Some videographers may prefer it to be off due to noise.)
- Will you be using the Kegerators?
- Will you need help lighting the sparklers? What time? (we use butane lighters)
- What time would you like the fire to be lit?
- Is there someone special who will need golf cart transportation?

Backdrop Rentals

- How much is it to rent the backdrops: \$150 ea.
- What wedding/altar backdrops do you offer? Hexagon, boxwood (\$50) hedge, circle, triangle, macrame', square and 2 crosses. These are all approximately 7 feet tall.

Bar

- Can I have a friend bartend? Yes, if they are ABC licenced.
- Can I have hard alcohol? No, we are not licensed. Can I have White Claws? Yes
- Are glass bottles okay, even outside? Yes.
- Can we serve alcohol during the ceremony? Yes
- How many bartenders will I need? One. Two if you prefer.
- Can my bartender put out a tip jar? That is your preference. (yes!)
- What equipment is in the indoor bar? 2 full size kegerators, a cooler, a wine and beer fridge, shelving, professional ice bucket and scoop. We have bar signs also in our décor closet. Please let us know one week in advance if you are using the kegerators so we may purchase the required CO2. It is best to have your kegs delivered EARLY so the

foam can settle inside the keg. SG cannot be held responsible if your bartender does not know how to work a kegerator.

- What should we do with the outdoor bar? You can set it up to be self-serve on the way to the ceremony site, or have the bartender there serving drinks on your guests' way to the cocktail patio. We also have a glass and gold shelving unit (free if you do not pay your payments with credit cards). You may have your bartender pre-pour and display champagne glasses.

Benches

- How many does it seat? 200
- Can the benches be moved? Yes, if you have a smaller wedding, please feel free to scatter the unwanted benches around the pond, etc. If you need more benches, there are 14 in gardens, etc. that may be moved to the pavilion. Please emphasize to your helpers to place them back where they came from at the end of the night.

Bride's Dressing Room

- What is in the bride's dressing room? A 7-foot tall stunning mirror, exposed brick, bar cart, 10 cubbies, flat screen, 2 mini-fridges with food table, "hey google", 4 make-up stations, flower-girl make-up station, 2 seating areas with coffee tables. Keurig coffee maker, coffee pods, creamer, sugar and cups.
- How many steps is it from the bride's room to the altar? 170
- Can we bring food into the dressing rooms? Yes, absolutely! Please keep the food trays on the food or coffee tables. If more space is required, please use a larger coffee or serving table. You may bring the extra tables into these rooms.
- No standing on furniture please!! There is a step-ladder in the bride's room.
- Fire regulations do not allow tables to be placed in front of the double doors.

Cake

- What sizes are the cake holders? The gold one is 17" round in diameter, the silver is 10", we have round and square. The wood shellac one is 19" by 17". The rustic white one is 14" square. The antique one is 23" by 24". The rose gold one is 19 ½"
- Can the cake table go in front of the fireplace? Yes, it can go anywhere.

Caterer/ Kitchen

- The caterer always empties trash, etc., make sure you mention this duty to them. If the caterer leaves before the close of the event, please make sure someone is assigned to this duty. \$200 fine if no bussing.
- New regulations to only hire caterers from our approved list. See our website for the choices.
- If renting SG dinnerware, the caterer scrapes all the plates, and stacks all the dirty dishes in the kitchen for SG staff to clean later.
- Can the 8 foot tables be used as food tables? Yes. Where should the food tables go? Wherever you would like your food to be served from. Caterers do prefer them closer to the kitchen, but it's your day, you choose!

- Can your kitchen handle a plated dinner? Yes. 16 feet of stainless steel prep space can allow for 32 plates to all be plated at once. If the caterer does any more than this, the food will arrive cold.
- What is in your kitchen? Stainless steel table, 2 refrigerators, 2 dishwashers, 2 separate sinks (one just for hand washing), an ice maker (no need to bring your own unless you want to do multiple coolers.) and a microwave.
- Can we use the cake stands/pie stands/bowls on the kitchen's exposed shelving? Yes, if you paid for the décor. These are part of the package.

Chalkboards

- Use chalk only please. You may use it for a bar menu, a drink menu, or just artistically write your names and wedding date. If you need a calligrapher, we have recommendations. Don't forget the chalkboard at the street! Absolutely NO chalk markers or chalk pens or colored chalk or stickers. No exceptions.

Cocktail "hour"

Cocktail "hour" works better as a half-hour!

What do I need for the cocktail patio? Decorations for the tables, MUSIC, and food (passed hors d'oeuvres).

We now have Bluetooth speakers on the cocktail patio. Just plug them in, then go to your settings, turn on Bluetooth, and connect to the speakers. No password

- How many tables on the cocktail patio? 8 tables, 16 chairs, 8 benches
- What are the dimensions of the tables on the cocktail patio? 21" square
- Can the propane heaters go on the cocktail patio? Yes, this is where they usually are. They are \$45 each to rent. This is just to cover the price of the propane.
- Can they be moved elsewhere? Yes, you may move them, they're on wheels.

Dance Floor

- Where is the dance floor? Anywhere you leave space in between the tables. Most brides choose the middle of the room or over by the bar.
- May light sticks be used on the dance floor? Yes We have many basket options in our rental package to choose from to hold all your light sticks comfortably!

Damage Deposit

- If we do not see any damage other than normal wear and tear on the walls, floors, etc., we will rip up your final damage deposit check, and snail-mail it back to you. Please make sure we have an accurate address to send it to!
- Honeybook may not be used to pay the damage deposit. Please make sure we know the address to mail the voided check to.
- If damage is found after the event has been over (one family took apart our equipment without our knowledge), we reserve the right to charge you later.
- We will contact you as soon as we notice the damage!

Dimensions

- What are the dimensions of the indoor space? 58' by 81'
- What are the dimensions of the fireplace mantle? 24" by 141"
- Dimensions of the boxwood hedge? (\$50 rental) total: 62" wide by 78" tall, greenery part is 62" wide by 54" tall.
- Dimensions of the mini moss hedge? (\$20 rental) 49" tall by 18" wide
- How many tables do you have? 20
- What size are the tables? 8' by 43"
- What additional tables do you have?
 - 1. Large Farm Table 51" x 12'
 - 2. Gold/wood 2-tier bar cart: 15" x 24"
 - 3. Black x at the bottom, glass top – 40" round
 - 4. Light wood x at the bottom, steel top –18" x 50"
 - 5. 3 "nestle" tables, light wood, hexagon, 16", 14", 11"
 - 6. tall painted-gray buffet table -20" x 67"
 - 7. tall, simple, x-bottom stained wood 39" tall by 61" wide by 29" deep
 - 8. tall, simple, x-bottom stained wood 39" tall by 39" wide by 29" deep
 - 9. half-moon, 3-tier, light wood console table -18" x 47"
 - 10. outdoor ring-toss table can be a tall table- 26"x 10'
- What are the dimensions of the outdoor pavilion? 71' long, 30' wide
- Railing dimensions of outdoor pavilion: bridge-80 feet, island-66 feet, pavilion railings not including altar- 62 feet
- What are the dimensions of the aisle? 70 ½ ' long, approx. 8' wide
- Altar steps: top: 5' deep x 9' wide, middle: 3' x 12', bottom: 3' x 18'
- What are the dimensions of the deck on the island? 12' x 20'
- Size of altar steps on the island? 4' x 2 ½ ' and 6 ½' x 3'
- How long is the bridge? 6' wide, 50' long
- What is the size are the whiskey barrels? 20" round, 3' tall (quantity 2)
- If I don't like the whiskey barrels, what should I do? Hide them behind the outdoor bar!
- What are the dimensions of the outdoor bar? 30" deep x 19 ½' long
 - Shelving unit on bar: 7 ½" x 3 feet
- Harlow dimensions: 3 at 31" tall, 10" wide – quantity 2: 29 ½" by 6 ½" and quantity 2: 41" tall by 13 ½" wide. These last ones are not as sturdy as the others!

Dinnerware

- Do you rent out plates? Yes, our dinnerware-rental package includes 200 knives, 200 forks, 200 spoons, 200 white porcelain plates, 200 clear glass goblets and 200 napkins (white, black or pink or champagne, gray, or rust). It is \$375 to rent all. If you prefer gold silverware, add \$100. The gold chargers are included with the gold upgrade.
- Does SG set up the flatware, etc.? If you choose to rent these, Southern Grace will clean and iron them, and have them readily available for you to set them up wherever you choose. Afterward, your caterer will scrape and stack them in the kitchen.
- Southern Grace employees will wash, launder and iron them after your wedding.

DJ/ Band

- You must hire a DJ from our approved list of DJ's. See our website for the list.
- What type of electrical outlets do you have? Normal 110v, 3-prong. Do you have a space with 4 outlets near each other for a band? Yes
- Do you have a sound system? No. DJ's all prefer using their own equipment.
- Where can I put the DJ? In the corner by the bar, by the front door, in the corner by the kitchen, to the right of the fireplace.
- Where can I put my band? If they need lots of electrical outlets, the best place is on the opposite side of the groom's room.
- How will my band go from the ceremony site to the indoor site? The best thing to do is to have a speaker playing some music at cocktail half-hour while your band moves their set-up from out at the pavilion to inside the building.

Fire Pit

- Is the fire pit included? Yes, with a fire attendant for the evening. Please let us know what time you would like the fire to start. We supply the wood, also.
- Can we have a s'more's bar? Yes. Cigar bar? Yes. We have signs for these, and boxes to hold them in the décor rental hallway package.
- **Please note – if rain the day before or day of the fire may not start.**
- Fishing
- Can we fish? Yes, on a catch-and-release basis beginning at 1:00 pm.

Florals

- Do you have pompas grass for rent? Yes. Contact Alyssa 901-229-3061.
- Do you allow hanging installations? Only if it is taken down the night of the event, before 12 midnight. Yes, we love these!

Grooms Room

- What is in the groom's room? A bar cart, beer fridge, cards, flat screen, dart board, ping-pong table, 7 deer antlers to hang up the tuxes, leather couch, chairs, lockers, food table, and an 8 foot pool table (with sticks/chalk/balls).

Golf Cart

- Who drives the golf cart? Usually one of the Owners, but it could also be a SG Employee.
- Can the guests drive the golf cart? The photographers may use it with prior permission to take the bride and groom to remote photo spots. Please make sure it is turned off after use. Thank you!

Helpful Information

- How long is a normal ceremony? 14 minutes
- Do you have fans for the ceremony site? No, but you could rent some.
- How early can we arrive? As early as you would like! (4:30 am)
- Can we leave valuable items overnight? No, thank you.

- Please do not leave dresses, or rings, or any items you care about!
- Are we allowed to put nails in the walls? No, please use 3M hooks.
- What should I do with the chalkboard? You may use it for a bar menu, a drink menu, or just artistically write your names and wedding date. If you need a calligrapher, we have recommendations. Don't forget the chalkboard at the street!
- Is the island big enough for my wedding party? Yes, it comfortably holds 4-5 bridesmaids/groomsmen
- Can we 4WD? No, much of the property does not belong to us.
- Can the golf cart be used during weddings for the wedding party and guests? Yes. Can it be used for recreational stunts? no
- Can we throw rice? Yes
- Can we throw bird seed? Yes
- Can we have biodegradable confetti? No, it can't biodegrade in 12 hours.
- Can we toss fake pedals? No. It could hurt our ducks. Real pedals? Yes!
- Can we have fireworks? No. Can we have paper lanterns? No (fire hazard)
- We have found a great source for indoor "cold" fireworks!!(Mahaffee)
- Can candles be out in the open? No, the fire marshall has mandated all flames must be encased, such as in a hurricane, or a votive, or a candle holder.
- Please keep in mind your insurance policy proof, damage deposit and payment in full for the venue as well as the extra rentals is due 30 days prior to your event. We don't want our amazing brides to be thinking about finances on your wedding day!!

Hotels

Southern Grace now has an AirBnb. It sleeps 14, and is 2600 square feet. Group rate is \$575 and couple rate is \$475. Perfect for out of town guests!

- There is a Fairfield Inn and Suites on Airline Road and I-40

Insurance Policy

- You may choose any company to obtain the insurance policy from Reyleins.com is great if you don't have anyone you work with
- They call it "Event Insurance", and it is just for one day, usually costs \$140ish
- Please make "Wayne and Shannon Jeffrey" and "Southern Grace Estates" additional policy holders
- Please have this done 30 days prior, thank you so much!
- It can be emailed to weddingsatsoutherngrace@gmail.com

Linens

- Do you have linens? Alyssa Dickerson has a white tablecloth for the cake table. No tablecloths, but we rent 20 deluxe white runners for \$120, sheer gray runners, sheer white, for \$85 or pink, rust, black or white cheesecloth for \$50. We have napkins in our dinnerware-rental-package for \$100; either satin white, matte white, champagne, matte black, gray, dark rust or pink satin.

Lost & Found

- What happens if we leave things behind? If it is perishable, we will throw it away. If it is valuable, we will try to call someone. All items will be put in the “Lost and Found” for you to come retrieve. Please check all cubbies, lockers, and all 8 refrigerators!
- After 1 month, all items will be thrown or given away.
- The lost and found is located right at the “rental hallway closet” door

Payments

How do we make payments? We accept cash and checks.

- Our Venmo name is @southern_grace_weddings
- Please make the check out to Southern Grace, and if you are mailing it, our address is 8545 Collierville Arlington Road, Arlington TN 38002

How does the payment schedule work? 20% upon signing, 20% 2 months later, 20% 4 months later, 20% 6 months later, and 20% 8 months later. The damage deposit is due 30 days prior to event in check form only. If using debit or credit cards via Honeybook, a \$75 fee is added.

Photo Booth

- **Southern Grace now has a super fancy Mirror photo booth, complete with props, backdrops and an amazing experience! Duplicate photos print out, so the bride and groom receive a copy of all photos taken throughout the night. 4-hour rental for \$500**

Photography

- Are engagement photos allowed on the property? YES! Please just let us know the time Monday – Wednesday so we may ensure no other events are happening. If you have already paid for your décor rental, you may use them for your engagement photos as well. You are more than welcome to bring your furry friend for your engagement photos. No dogs allowed inside the venue.
- No hair and make-up artists at the venue for your engagement photos
- If you do a save-the-date, may Southern Grace please have one?
- Can drones be used on the property? Yes.
- Please remember to bring an invitation, etc., for your photographer!

Piano

- Can the piano be moved? No, it cost \$585 last time I had it moved.
- Can it be used for cake table, chacterrie board table, remembrance table? Yes!
- Can I hire someone to play it? Yes, we have suggestions if you’d like some.

Rehearsals

- Rehearsals are included in the venue rental fee and are scheduled as follows:
- Thursday prior: 4:30-6:00 Sunday wedding
- Thursday prior: 6:00-7:30 Saturday wedding
- Thursday prior: 7:30-9:30 Friday wedding

Rehearsal Dinners

- Rehearsal dinners will be held on Wednesday nights only, to allow us to re-paint and do yard work on Mondays and Tuesdays. The first family to book/pay for this evening will be the only family to have their Rehearsal Dinner here that week.

- We have great recommendations for other places to have your Rehearsal Dinner!
- Please make sure to fill out the RD contract and pay \$540 30 days in advance.
- You do not have to have it catered, and you do not need to hire a bartender. The only thing we ask is that you have someone take out the trash so it does not smell bad the next day for the wedding. ☺
- The time allotment for rehearsal dinners is 5 hours- so from 5:00-10:00, or 4:30-9:30, etc. They may not extend past 10:00. Thank you!!
- If your wedding is not the next day, please return all furniture to its spot.

Sparklers

- Can we have sparklers? Yes, for the safety of the bride make sure they are the kind with metal in the middle. We have a bucket of sand to extinguish them.
- 24 inch sparklers work the best! 12 inch are too short, 36 are too long
- We have purchased butane lighters that work very well to light sparklers
- Cold sparklers can be used indoors, they are amazing! Insta: @produccioneshernandez7

Tables & Chairs

- How many chairs go at each table? Up to 10, except for the extra-large farm table, which can seat 14-18.
- How many chairs do you have? 200 (plus some outside)
- Can we put some chairs with backs at the ceremony site? Yes
- What do I do if I need more tables or chairs? You may rent from White Door or Mahafee or any other rental vendor of your choice. Make sure you schedule them to remove the items the evening of the event. Fines occur if not removed.
- What should I do if I want cushions, or chair covers? Elegant Chair Solutions
- How can I arrange my tables? Any way you would like. We have included in your tour packet an architect's drawing of the floorplan. This can be used to help you envision where tables/dancefloor/DJ/Band/Cake will go.
- We're on a website called allseated.com ~ you can do your seating plan virtually!
- How many tables do you have? 20
- What size are the tables? 8' by 43"
- What additional tables do you have?
 - 1. Large Farm Table 51" x 12'
 - 2. Gold/wood 2-tier bar cart: 15" x 24"
 - 3. Black x at the bottom, glass top – 40" round
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Trash

- Do you have trash cans and trash bags? Yes, we provide these. Paper towels, too.
- We ask that you take home all empty shoe boxes, gift boxes, etc.
- The dumpster is full-sized and is conveniently located right outside the kitchen.

WIFI

Do you have WiFi? Yes, "SouthernGraceGuest, with no password